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WASHINGTON, D.C. 2023I
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| Bib Data Sheet |  |
|----------------|--|

| SERIAL NUMBE<br>09/607,914   | FILING DATE<br>06/29/2000<br>RULE _   | <b>CLASS</b><br>705     | <b>GROUP AR</b><br>2761 |   | D<br>OF  | ATTORNEY<br>DOCKET NO.<br>ORCL5638/OID-<br>2000-137-01 |  |  |  |
|--|---|-------------------------|-------------------------|---|----------|--|--|--|--|
| Sang Lee, F  | eter Cheng, Foster City, Coacifica, CA;  DATA *********************************** | ***                     |                         |   |          |  |  |  |  |
| IF REQUIRED, FOREIGN FILING LICENSE  GRANTED ** 08/21/2000   |   |                         |                         |   |          |  |  |  |  |
| Foreign Priority claimed<br>35 USC 119 (a-d) condi<br>met<br>Verified and<br>Acknowledged                            | tions yes no Met a  | STATE OR COUNTRY CA     | DRAWING CL              |   | AL<br>MS | INDEPENDENT<br>CLAIMS<br>3                             |  |  |  |
| <b>ADDRESS</b><br>022430   |   | -                       |                         |   |          |  |  |  |  |
| TITLE<br>Methods and syste   | ems for customer lifecycl   | e definintion and categ | orization               |   |          |  |  |  |  |
| FILING FEE RECEIVED 1086  FEES: Authority has been given in Paper to charge/credit DEPOSIT ACCOUNT No for following: |   |                         |                         | All Fees  1.16 Fees (Filing)  1.17 Fees (Processing Ext. of time)  1.18 Fees (Issue)  Other  Credit |          |  |  |  |  |

Receip'

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Group Art Unit: 2761

Att'y Docket: ORCL5638

To Be Assigned

Examiner:

re application of:

Cheng et al.

Serial Number:

09/607,914

Filing Date: Title:

June 29, 2000

Methods and Systems for Customer

Lifecycle Definition and Categorization

# REQUEST FOR CORRECTED FILING RECEIPT

**Assistant Commissioner for Patents** United States Patent and Trademark Office Washington, D.C. 20231

Dear Sir:

ECENEU TALLAC The original filing receipt in the above-identified case incorrectly identified the name the second inventor as "Lee Sang."

The correct name of the second inventor is: "Sang Lee", as noted on the marked-up copy of the original filing receipt included herewith. "Lee" is the inventor's last name, not first name.

Kindly correct these matters and issue a corrected Filing Receipt.

Respectfully submitted,

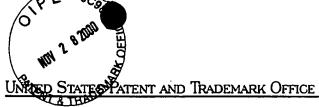
By: Alan W. Young, Esq.

Reg. No. 37,970

November 20, 2000

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| APPLICATION NUMBER | FILING DATE | GRP ART UNIT | FIL FEE REC'D | ATTY.DOCKET.NO               | DRAWINGS | TOT CLAIMS | IND CLAIMS |
|--------------------|-------------|--------------|---------------|------------------------------|----------|------------|------------|
| 09/607,914         | 06/29/2000  | 2761         | 1086          | ORCL5638/OID-<br>2000-137-01 | . 5      | 42         | 3          |

022430 YOUNG LAW FIRM A PROFESSIONAL CORPORATION 4370 ALPINE ROAD SUITE 106 PORTOLA VALLEY, CA 94028 Young Law Firm, P

FILING RECEIPT

NOV 1 6 2000

\*OC00000005340590\*

DECIMO

Date Mailed: 11/13/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Chingwei Peter Cheng, Foster City, CA; Lee Sang, Pacifica, CA;

Sang Lee.

Continuing Data as Claimed by Applicant

**Foreign Applications** 

If Required, Foreign Filing License Granted 08/21/2000

**Title** 

Methods and systems for customer lifecycle definintion and categorization

**Preliminary Class** 

705

Data entry by: HALL, ELMIRA Team: OIPE Date: 11/13/2000



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#### PLEASE NOTE the following information about the Filing Receipt:

- The articles such as "a," "an" and "the" are not included as the first words in the title of an application. They are considered to be unnecessary to the understanding of the title.
- The words "new," "improved," "improvements in" or "relating to" are not included as first words in the title of an application because a patent application, by nature, is a new idea or improvement.
- The title may be truncated if it consists of more than 600 characters (letters and spaces combined).
- The docket number allows a maximum of 25 characters.
- If your application was submitted under 37 CFR 1.10, your filing date should be the "date in" found on the Express Mail label. If there is a discrepancy, you should submit a request for a corrected Filing Receipt along with a copy of the Express Mail label showing the "date in."
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Any corrections that may need to be done to your Filing Receipt should be directed to:

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